

STAFF DIRECTOR
KATHLEEN CHAVIRA

CONSULTANTS
LENIN DEL CASTILLO
LYNN LORBER

COMMITTEE SECRETARY
VANESSA NANCARROW
COMMITTEE ASSISTANT
IRMA KAM

STATE CAPITOL ROOM 2083 SACRAMENTO, CA 95814 TEL (916) 651-4105 FAX (916) 445-7799

June 25, 2015

Chairman Tom Wheeler Commissioner Mignon Clyburn Commissioner Ajit Pai Commissioner Jessica Rosenworcel Commissioner Michael O'Rielly Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: Broadband Lifeline Rate

Lifeline and Link Up Reform and Modernization, WC Docket No. 11-42
Telecommunications Carriers Eligible for Universal Service Support, WC Docket No. 09-197
Connect America Fund, WC Docket No. 10-90

Dear Chairman Wheeler, Commissioner Clyburn, Commissioner Pai, Commissioner Rosenworcel, and Commissioner O'Rielly,

As Chair of the California State Senate Education Committee, I am committed to closing the Digital Divide. Access to affordable high-speed Internet at home is critical for the next generation to succeed in a competitive global economy. I commend the Federal Communications Commission (FCC) for establishing a visionary path to empower all Americans with high-speed Internet access in the National Broadband Plan. I support your intent to provide a widely-available, affordable broadband rate for all low-income households through a Broadband Lifeline Program.

The FCC understands the importance of technology today to empower low-income residents in poor neighborhoods. More than 20% of all California households remain offline and in this Digital Age. They are being left behind at an accelerating pace and increasingly being disenfranchised from the democracy itself because so much government information and so many public services are online. According to the 2015 Annual Survey on broadband adoption in California (sponsored by the California Emerging Technology Fund and conducted by the Field Research Corporation), the Digital Divide persists for disadvantaged communities with large percentages of households not connected at home: 35% of low-income households (under \$20,000 annual income); 30% of Latino families (37% for Spanish-speaking households); and 41% of people with disabilities. Yet, participation in daily life requires broadband access at home—job and college applications, school homework, healthcare coverage, workforce training, and education scholarships.

provide dedicated funding for community-based organizations (CBOs), schools and libraries to assist providers with in-language and in-culture outreach, digital literacy training, and sign-ups for subscriptions Further, there must be transparency and accountability to achieve tangible results. For these reasons, I respectfully urge you to design a successful Broadband Lifeline Program by taking the following actions:

- Establish an affordable high-speed Internet service plan for all low-income households offered by and through all broadband providers (in the \$10/month range) with sufficient speeds and a wireless modem for compatibility with school-issued devices. A Broadband Lifeline Program should augment Telephone Lifeline and not force consumers to choose between the two necessary technologies and programs.
- Capitalize an independent fund to support community-based organizations (CBOs), schools
 and libraries (as "trusted messengers") through performance-based grants to assist in
 enrolling eligible low-income households and participate in true public-private partnerships.
- Appoint an oversight advisory body to ensure transparency and accountability with a broad base of stakeholders and community leaders knowledgeable about broadband adoption.

I embrace the goal in the National Broadband Plan "to create a high-performance America—a more productive, creative, efficient America in which affordable broadband is available everywhere and everyone has the means and skills to use valuable broadband applications." You have the opportunity to significantly move towards achieving this goal by enacting a workable Broadband Lifeline Program. I e urge your bold action and welcome the opportunity to work together to get all Californians and all Americans online.

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Chair

Cc: Sunne McPeak, California Emerging Technology Fund

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STATE SENATOR

STATE CAPITOL

SACRAMENTO, CA 95814-4900





President/CEO Sunne McPeak California Emerging Technology Fund 5 Third Street, Suite 320 San Francisco, CA 94103-3206